

Attachment A

Welcome to the City of Arden Hills

Welcome to the City of Arden Hills, a nationally recognized community with several [points of pride](#), including our top-ranked [schools](#), an extensive system of [parks, lakes and trails](#), a prized [business community](#), established neighborhoods, high quality of life and much more. Arden Hills is a desirable city in which to live, work and play. *Money Magazine* named Arden Hills as one of the top 15 "Best Places to Live" in the United States, and *Business Insider* named the city one of the "50 Best Suburbs" in America.

We are a city located just minutes from the centers of Minneapolis and Saint Paul, in a quiet suburban setting with lakes, parks, trails and trees. Learn more about us through our [community profile](#), or visit us and see what's [around town](#).

Yours Truly,

David Grant
Mayor

City Hall

1245 West Highway 96, Arden Hills, MN 55112-5734

www.cityofardenhills.org

651-792-7800

Office Hours: Monday through Friday, 8 a.m. to 4:30 p.m.

City Government

The elected council includes the mayor and four council members, who each carry equal voting weight. The mayor serves a four-year term, while council members serve four-year staggered terms. Local elections take place in November of even-numbered years.

Emergency Services

The City of Arden Hills contracts with the Ramsey County Sheriff's Office for police protection and the Lake Johanna Fire Department for fire protection.

For immediate emergencies, always call **911**.

- [Ramsey County Sheriff](#)
1411 Paul Kirkwold Dr, Arden Hills, MN 55112
Phone: 651-767-0640
Non-emergency number is answered 24 hours a day, seven days a week.
- [Lake Johanna Fire Department](#)
5545 Lexington Ave N, Shoreview, MN 55126
Phone: 651-415-2100

Utilities

SEWER AND WATER

Utilities operated and maintained by the City of Arden Hills include sanitary sewer services, stormwater services, and water main services.

- To sign up for city sewer and water service, or to update an existing account, please fill out a [sewer and water account form](#).
- For after-hours sewer and water concerns, call the Ramsey County Sheriff at 651-767-0640.

OTHER UTILITY COMPANIES SERVING ARDEN HILLS

* In addition to public utilities, there are many other private utility companies that provide services to homes and businesses throughout Arden Hills including electricity, natural gas, and communications.

Garbage Haulers

Residents choose their residential garbage service provider from a list of city-licensed waste haulers. To compare options, [view a list](#) of licensed waste haulers and their residential rates.

Recycling

Your residential curbside recycling provider is Republic Services. Recycling is a city-wide service. There is no need to sign up—just wheel your recycling cart to the curb on the proper day and Republic Services will do the rest. All of your recycling can go in one cart. It is a single-stream collection. **Recycling should not be bagged.** Simply dump your recyclables into the cart.

City Ordinances

PET LICENSES

Pets are required to be licensed. An annual license fee paid to the city allows the city to know which homes have dogs, cats and other pets. This helps if your pet gets lost.

BUILDING PERMITS

Most home building and remodeling projects require a permit through the city before starting construction; however some are exempt. Review [Which Homebuilding and Remodeling Projects Require a Permit?](#) (PDF)

Schools

Families in Arden Hills are served by two award-winning school districts (Mounds View and Roseville). The city is home to two private universities, Bethel University, and University of Northwestern St. Paul.

Transportation

METRO MOBILITY

[Metro Mobility](#) is a door-to-door public transportation system for people with disabilities in the Minneapolis-St. Paul area and many adjoining suburbs.

METRO TRANSIT

Make your commute to downtown Minneapolis or Saint Paul easier with [Metro Transit](#). Visit Metro Transit for additional [park and ride](#) lots near Arden Hills.

PERSONAL RIDE SERVICES

There are many ride services that will pick you up at your Arden Hills home or place of business, including taxis, airport shuttles and taxi alternatives like [Lyft](#) or [Uber](#).

SENIOR LINKAGE LINE

[The Senior Linkage Line](#) will get you connected to the services you need. Call for questions on transportation, housing, home health care, housekeeping, hospice, caregiver support, legal assistance, financial assistance, snow and lawn care, minor home repair and more.

TRANSIT LINK

[Transit Link](#) (formerly Dial-A-Ride) is a curb-to-curb minibus or van service that operates within certain Twin Cities communities. It is a shared-ride service, which must be reserved in advance - usually at least a day - and fares are generally under \$3. Transit Link customers can transfer to a Metro Transit bus without paying a separate fare. Ask the driver for a paratransit transfer. **Please Note:** Transit Link service is neighborhood-based and not intended for commuters.

Parking Rules & Regulations

The following ordinances apply to parking on public streets and in residential driveways:

- No parking on city streets between 2:00 am and 6:00 am
- No parking on city streets after the accumulation of two or more inches of snow until plowing has been completed
- No parking on city streets for more than six consecutive hours at any time
- In residential areas, no more than four cars are permitted to be parked on a driveway

Note: The city will issue [temporary parking permits](#) at no charge for circumstances where more than four vehicles will be parked in a driveway, or when overnight on-street parking is necessary on a short-term basis.

Driving & Licenses

Motor Vehicle Registration (North Metro DVS exam station)
County Road I & 35W
Arden Hills, MN 55112
Phone: 651-201-7900

[Complete list of DVS office locations and services](#)

Trails

LOCAL BIKING & WALKING OPTIONS

The City of Arden Hills has over 20 miles of biking and walking trails to enjoy. View the [Parks and Trails Guide and Map \(PDF\)](#).

Elmer L. Andersen Memorial Trail

A portion of the trail system in Arden Hills is named after former Governor Elmer L. Andersen. This trail segment extends northeast from the intersection of Cleveland and County Road D to the boundary of Tony Schmidt Regional Park.

Find a Ramsey County Park or Trail

Looking to find a park or trail in Ramsey County, for a specific park amenity near you? Visit the [Go Ramsey Communities Interactive Online Map](#) and start exploring what parks, trails and recreation opportunities are near you.

Winter Trail Maintenance

View information about the city's [winter trail maintenance](#) and snow removal procedures.

Parks

The City of Arden Hills has 14 beautiful parks that cover almost 102 acres, along with one regional park and one county park.

The city's parks offer a wide range of facilities and activities.

Reservations for park facilities are taken on a first-come, first-serve basis. A fee is charged for reserving picnic facilities. Visit [Facility Rentals](#) for more information.

RULES FOR ALL CITY PARKS

- The use of tobacco and alcoholic beverages is not permitted in any park.
- Park hours are open 30 minutes before sunrise and 30 minutes after sunset.
- Dogs must be on a leash and owners are required to clean up after their pets.
- The following is prohibited: Glass containers, golf playing and motorized vehicles on turf or trails.

Note: Tony Schmidt Regional Park is located in Arden Hills (3500 Lake Johanna Boulevard) but is managed and maintained by Ramsey County. Lake Josephine County park is partially located in Arden Hills. Please visit the [county parks](#) page for more information.

DOG PARKS

Two city parks have areas designated for dogs to run off-leash.

[Perry Park](#) has a year-round dog park area.

[Hazelnut Park](#) has a summer-only dog park area.

Call the Weather Hotline at 651-792-7841 for a pre-recorded message related to cancelled or closed Parks & Recreation activities, classes, events, ice rinks and warming houses due to the weather.

- [Arden Hills Parks and Trails Guide and Map \(PDF\)](#)

Lakes

Did you know there are 11 lakes in Arden Hills? Explore them below. Each lake links to the Minnesota Department of Natural Resources online lake finder, where you can view maps, fishing regulations and water quality information.

Libraries

Arden Hills does not have a city library; however nearby New Brighton, Roseville and Shoreview are Ramsey County Library locations.

[Ramsey County Library - New Brighton](#)

400 10th Street Northwest

[Ramsey County Library - Roseville](#)

2180 North Hamline Avenue

[Ramsey County Library - Shoreview](#)

4560 North Victoria Street

Post Office

Arden Hills is served by the [New Brighton Post Office at 525 Main Street](#), New Brighton, MN 55112. Call 651-639-9306, for more information.

Keep in Touch

ARDEN HILLS NOTES NEWSLETTER

The city's official newsletter, *Arden Hills Notes*, is published 10 times per year and mailed to all residents. To receive a PDF file by email, sign up through [Notify Me](#), the city's alert system.

NOTIFY ME

Sign up for alerts

Other Ideas:

Annual Community Events (listed by season)

Renters Rights

Snow Emergency and Removal

Noise Rules

Rebate Programs, Energy Saving Incentives, etc.

False Alarms

New Resident Checklist